

» **WMSactive**

the new warehouse system for direct merchants  
and multi-channel retailers

**MNP**



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## overview

WMSActive is an innovative warehouse management software solution designed specifically for any business that despatches 'direct orders':

### Mail order/E-commerce

Unlike most Warehouse Management systems which focus on distribution and logistics, WMSActive has been written exclusively to manage the high volume of small orders associated with direct order operations. This helps transform operational productivity and efficiency, reduces costs and helps deliver higher levels of customer satisfaction.

### Retail led, multi-channel sales operations

Most WMS systems for the retail sector are designed to handle bulk warehousing and distribution for products that have yet to be purchased by the

consumer. For multi-channel businesses these systems do not deliver the degree of precision and control required for handling individual orders. WMSActive provides the functionality to cope with complex picking strategies, back and future orders, dealing with returns or managing a variety of despatch carriers and also includes a store replenishment functionality linked to an existing EPOS system.

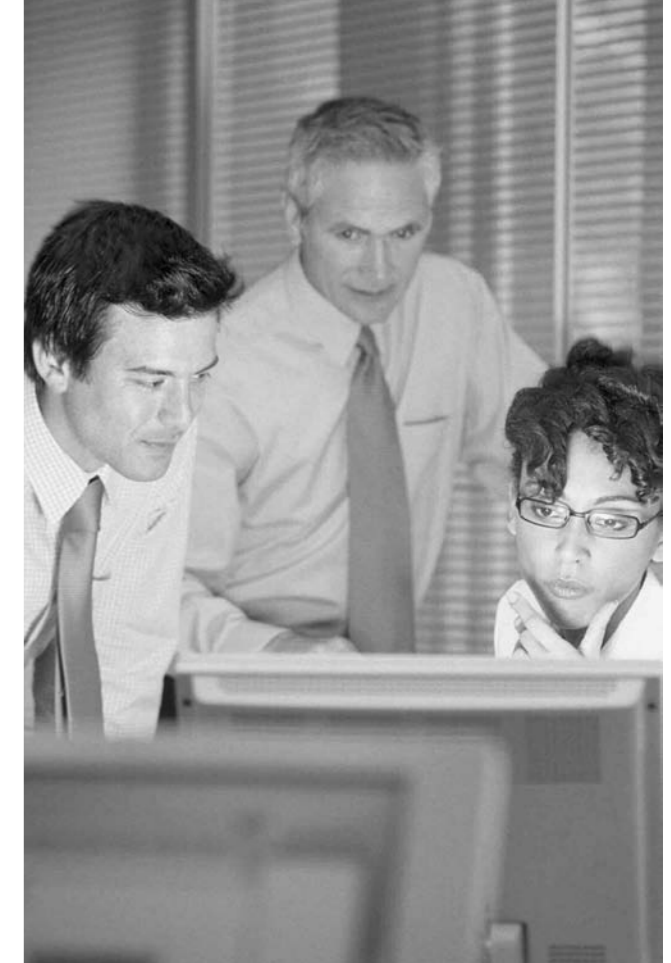
### Fulfilment

For fulfilment companies, it provides a method of configuring and efficiently handling the different stock management and warehousing requirements of each of your clients. It also provides remote, web based real time reporting so that your clients can obtain up to the minute information for managing their business.

WMSActive is a fully automated system which seamlessly manages any number of concurrent orders, maintaining their status within the system and moving them through each stage from receipt to despatch. It can also cope with the complexities of managing a customer order – for example, refunds, swaps, returns or multiple deliveries on the same order.

A number of picking strategies are incorporated, as well as handling for employee access rights, permissions, expiry dates and proficiencies. WMSActive deploys this logic to ensure an even and accurate distribution of tasks.

WMSActive can be integrated with ORDERactive and most other order management, EPOS and procurement systems to provide a global view of the order from start to finish.



The system delivers the essential data for providing first class customer service.



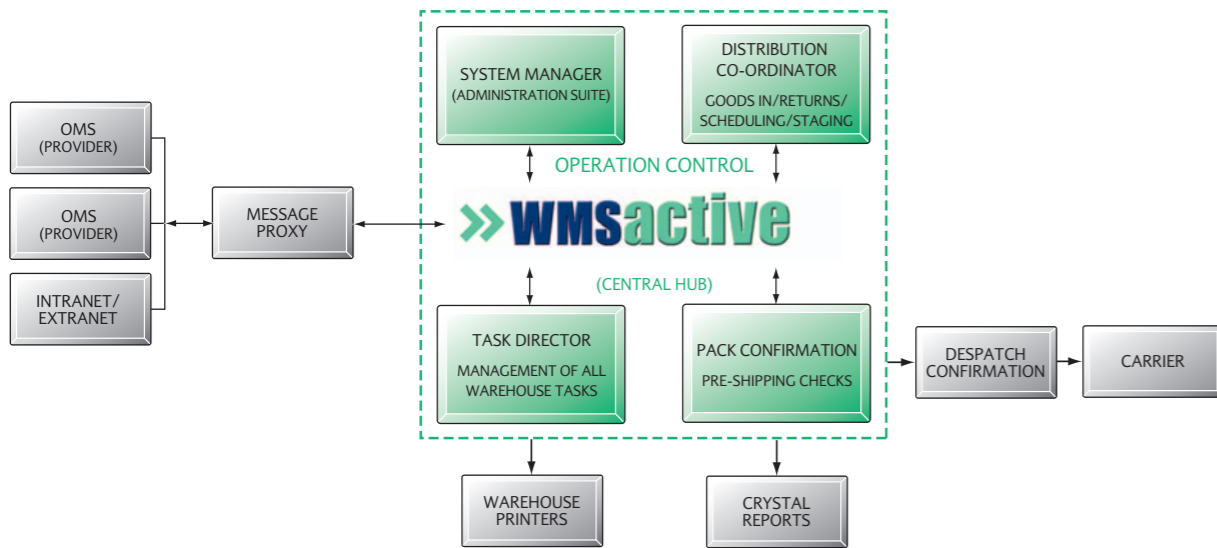
## fulfilling expectations

WMSActive enables you to manage in real time the totality of your warehousing operation at a unit level – irrespective of the number of concurrent orders you receive from the sales channels you deploy:

- Control and co-ordination is provided by Operations Control which sits at the heart of the system and provides a central messaging hub for all inbound and outbound communications so that you can monitor exactly what is happening in your warehouse/s.
- You can have total confidence in providing customers with accurate and up to date information on stock availability and delivery times.
- You can rely on the system to perform other customer service transactions on the basis of fact rather than guesswork.

The system delivers the essential data for providing first class customer service.

## WMSactive illustration



## efficiency and productivity

For direct operations, warehousing can make the difference between success and failure. Once the number of customer orders, product lines and stock increases all kinds of unforeseen complications begin to emerge. Productivity goes down and adding further resource doesn't seem to help.

WMSactive helps keep costs down and despatch times under control:

- Task Director helps maximise productivity by automatically organising task allocation according to employees access rights, permissions and proficiencies.



The logic and intelligence of WMSactive can be tailored to meet your exact requirements.



## customisation

WMSactive can be built around your existing warehouse procedures – indeed, the process of implementation may help you to refine your operations to maximise efficiency and productivity.

Procedures such as picking, receiving, cycle counting, packing and processing returns can be optimised through the use of the Systems Manager to set up, define and shape your future warehouse operation:

- Define and monitor Bulk, Primary and Staging locations.
- Stock inventory and maintenance.
- Registration of employees, access rights and permissions.
- Slot and Zone definition logic.
- Cycle Count scheduling.
- Order batching and release selection criteria.

The logic and intelligence of WMSactive can be tailored to meet your exact requirements.



- It enables your warehouse staff to view, activate and conduct their individual tasks such as picking, transfers, or stock taking and then provide feedback to the system on completion plus any other intelligence regarding stock damage or stock levels.
- Functionality includes: log in at warehouse or employee level, user-friendly overview pending, active and completed task, task feedback functionality and integrated document and despatch note printing.

Warehousing infrastructure and systems are often the weakest link in coping with growth. WMSactive helps deliver enhanced productivity through the efficient management of existing facilities.



## pick and mix processing

Pack Confirmation provides the same level of control for managing the efficiency of packing.

- Employees can quickly bring together the individual items that make up an order and confirm them ready for despatch.
- Mis-picks or under/over-picks can be declared and registered on the system for each employee.

WMSactive's Wireless Server Module processes communications between the system and handheld devices in real time.

- Paper based task processing is eliminated and enables 'on the fly' updates to be made to tasks such as item cancellations, updated information, or line stock counts.
- Functionality includes: confirmation by item, order or batch, mis-pick, under/over-pick, automatic generation of stock transfer or re-pick, following mis-picks, paperless picking, cycle counting, location definitions/maintenance.

The system helps eliminate human error and provides the platform for efficient picking processes and procedures.



## goods in, goods out

An order management system has to rely on highly accurate information on current stock positions. However, the high volume of inbound and outbound goods traffic can make this difficult to achieve unless frequent stock control audits are undertaken.

WMSactive's Distribution helps overcome these problems by exerting tight management control on all goods movements within the warehouse.

- Goods received can be processed and reconciled with purchase orders and advanced shipping notes – it also generates intelligent 'put away' tasks to bulk and primary locations.



WMSactive provides businesses with top level control of stock deliveries, stock positions and stock audits.



- It can handle returns logic at both a consumer and supplier level and delivers the necessary level of control to ensure that returns are handled without undermining profitability.
- Functionality includes: goods received functionality, incorporating purchase orders and advanced shipping notices, intelligent automatic 'put away' task generation, full tracking/audit of all goods received, returns handling/processing.

WMSactive provides businesses with top level control of stock deliveries, stock positions and stock audits.

